

Audience	Most Critical Learning Issues	Channel	Consortium Members/ Subject Matter Experts
Leadership	<ol style="list-style-type: none"> <li>1) What are the key best practices for using Keyhole Technologies?</li> <li>2) What are the best approaches to collaborate and partner with contractors to realize the full benefits to using Keyhole Technologies?</li> <li>3) What best practice examples can help illustrate the ways in which it works best?</li> <li>4) What issues have companies experienced and ways to problem-solve?</li> </ol>	<p>Webinar</p> <p>Roundtable Sessions (AGA, etc)</p> <p>E-News</p>	
Crew Leads/Field Supervisors	<ol style="list-style-type: none"> <li>1) What are the most efficient ways to maintain continuity in a trained/qualified workforce to perform Keyhole work?</li> <li>2) What are the best strategies for managing the performance of those responsible for implementing Keyhole?</li> </ol>	<p>Hands-on train-the-trainer</p> <p>Webinar</p> <p>E-News</p> <p>Reference Guidebook</p>	
Cities/Municipalities	<ol style="list-style-type: none"> <li>1) What are the benefits for them to using Keyhole Technologies</li> <li>2) Offer utilities an example on how to get city/muni buy-in</li> <li>3) Best Practices/Examples of how it works to benefit cities/munis</li> </ol>	<p>E-News</p> <p>Webinar</p>	
Field (Gas Ops and Contractors)	<ol style="list-style-type: none"> <li>1) How and why Keyhole Technologies are used to more safely and efficiently perform work in excavations</li> <li>2) What is Keyhole Technology?</li> <li>3) What are the benefits of using Keyhole Technology?</li> <li>4) What are the process steps for using Keyhole Technology?</li> <li>5) What are the safety considerations for using Keyhole Technology?</li> <li>6) What are the tools and technologies used?</li> </ol>	<p>Online Course (New OQ)</p> <p>Reference Guidebook</p>	

